

## HACC GROWTH FUNDING ROUND 2002 – 2003

### INFORMATION SHEET 5: SUBMISSIONS FOCUSING ON FLEXIBLE SERVICE RESPONSE

The following information is to assist agencies that are considering making applications focused on Flexible Service Response (FSR). It provides a context for the issues that you will need to address in your submission.

#### 1. Definition of Flexible Service Response (FSR)

FSR is direct service provision **funded as pilot projects or developmental work**. For example, Community Connections and HACC Hospital to Home projects have been funded under FSR. FSR is used to implement and develop service models that cannot be accommodated within the current HACC activity framework. This activity should be viewed as transitional. Over time agencies will be required to review their service model with the aim of integrating it into existing HACC activities that are output based or to inform the development of new HACC activities.

#### 2. Priority areas where FSR projects will be considered in the 2002/2003 Funding Round

For this year's funding round FSR projects will be considered for funding where it has been identified as a regional or cross regional priority. Priorities for FSR projects primarily focus on models of service that increase access for special needs groups.

#### 3. KEY ISSUES TO BE ADDRESSED IN YOUR SUBMISSION

It is important that you address the following issues that relate to specific questions in the funding submission:

- That the need for an FSR response is a regional or cross regional priority. *(include in Question 5.2)*
- Clearly articulate a rationale for why the FSR is the most appropriate HACC activity for the project you are proposing. *(include in Question 5.2)*
- Describe the service model and its appropriateness to the client group. *(include in Question 5.3)*