

HACC GROWTH FUNDING ROUND 2002 – 2003 NORTHERN METROPOLITAN REGIONAL PRIORITIES

1. Introduction – Regional Consultations

In June/July 2002, the Northern Metropolitan Region (NMR) distributed a survey and conducted four separate consultations with HACC service providers seeking advice on how Victorian priorities can be implemented locally in the Northern Region for the 2002/2003 Home and Community Care (HACC) Growth Funding Round.

A range of data was collated for the purpose of informing and assisting sector representatives to determine service needs and demands in the context of Victorian priorities for the Local Government Area's (LGA's) within Northern Region.

2. Themes relating to Victorian Priority 1

- ***Expansion of Home and Community Care (HACC) Program services to meet demand***

A. Key Issues

1. Aging Population

- Consistent with Victorian and Australian trends, the Regional population of 65+ age group grew 11.6% (ABS Census 2001) between 1996 – 2001.
- Darebin and Moreland LGA's continue to have the highest proportion of 65+ age group in the Northern Region. 2001 Census data indicates significant changes in the population of 65+ age group in the outer growth corridors of Hume (40% change), Whittlesea (49% change) and to a lesser degree, Nillumbik (19% change).
- Department of Infrastructure projections also indicate significant growth in the 70+ cohort in the LGA's of Hume (36.4%), Whittlesea (19.8%) and Nillumbik (18.4%) over the next 5 years to 2008.
- Sector consultations identified that aging Italian and, to a lesser degree, Greek populations within the region require greater access to core HACC services including Personal Care, Home Care and Respite.

2. Regional Health Status

- In general the Region's health status remains below the Victorian average with the exception of the Banyule/Nillumbik catchment.
- Also indicated was the poor health status for Koori elders, in particular in the LGA of Darebin. Koori elders are considered eligible for HACC services at an earlier age (approximately 45 years up) due to the effects of premature ageing and poor health.

3. Complexity of Client Need

- Consultations also highlighted older people with dementia and adults with disabilities in the under 65 age group, particularly those with a neurological or acquired brain injury as a rising demand management issue in Northern Region.

B. Key Themes Emerging

1. Case Management and Expansion Core Services

Provider survey results indicated a strong demand for assessment and case management services across the Region. Clients placed on extensive waiting lists for core HACC services often require some case management to ensure that basic needs are adequately managed whilst waiting for the required service. Expansion of core services including Personal Care, Home Care, Respite, Nursing and the Allied Health disciplines of podiatry, occupational therapy and physiotherapy, are required to meet the increasing demand.

2. Demand for increased social support services

Social Support services have been shown to be useful as an early intervention or preventative measure that can have a significant impact on an individual's dependency levels thus reducing the need for core HACC services.

In addition, Community Transport was raised as a continuing issue, particularly in relation to the provision of social support services and providing access to community activities for HACC clients with limited mobility.

3. Service Co-ordination - Demand for more flexible and appropriate services

Anecdotal evidence provided through consultations and survey responses suggested that flexible client driven service models provide better health outcomes for clients. Improved co-ordination between services and programs was seen to be important in delivering seamless services tailored to client needs. In particular the special needs groups including people at risk of homelessness, CALD communities and Aboriginal communities, who historically do not easily engage with the existing HACC service system, require more flexible services that are appropriate to diverse cultural and health needs.

3. Themes relating to Victorian Priority 2

- ***Improving access to services for, and better meeting the needs of, special needs groups in the community.***

The Region hosted separate consultations to assist in identifying priority target groups and areas under Victorian Priority 2. Planning for special needs groups was also informed by the outcomes of Regional and Statewide planning undertaken in the previous financial year for the 2001/2002 HACC Funding Round.

Priority 2.1- People from Culturally & Linguistically Diverse Backgrounds

A. Issues & Data

- 2001 ABS Census data shows a slight decrease in CALD population in Northern Region, but the population is still significantly higher (33%) than the State average.
- Demand for core HACC services is increasing significantly in established ethnic communities such as Italian and, to a lesser degree, Greek communities.
- Multi-cultural service providers also highlighted a range of new and emerging communities within the region who require culturally specific services with a particular emphasis on social support. The list of communities included:

Afghani	Kurdish
Arabic	Lebanese
Cambodian	Macedonian
Chinese	Maltese
Croatian	Pacific Islands

Greek	Russian
Hmong	Samoan
Horn of Africa	Timorese
Italian	Turkish
Iranian	Ukrainian
Iraqian	Vietnamese

B. Key Strategic Themes

1. Improved access to mainstream services for established ethnic communities.
2. Culturally specific and appropriate social support services.
3. Infrastructure support to smaller ethno-specific organisations.

Activity	Communities
Planned Activity Group Core/High	Vietnamese, Chinese, Turkish, Macedonian, Iraqian, Sri Lankan, Arabic-speaking and others.
Volunteer Co-ordination	
Respite	Italian, Greek
Case Management	Italian, Greek
Homecare/Personal Care	Italian, Greek
Service System Resourcing	Infrastructure & Management support for emerging communities.

(NB. Many of these service needs have been identified as incorporating cross regional issues)

Priority 2.2 – People from Aboriginal Backgrounds

A. Issues and Data

- Darebin remains the LGA with the highest Koori population in Metropolitan Victoria. Populations of people from Aboriginal background are also concentrated in Hume, Whittlesea and Moreland.
- Consultations identified a specific client group in HACC eligible people of Aboriginal background who are at risk of homelessness. Clients in this group have a range of needs that cannot be solely addressed by the Koori agencies, identifying the potential for a collaborative project between Aboriginal and Insecure Housing service providers.

B. Key Strategic Themes

1. Training & Infrastructure Management - Service System Resourcing
2. Social Support / Adult Day Groups – Planned Activity Group & Volunteer Co-ordination
3. ATSI clients at risk of homelessness

Activity	Service Issue
Service System Resourcing	Staff Training
Service System Resourcing	Infrastructure Management
Planned Activity Group/Volunteer Co-ordination	Social Support / Adult Day Groups
Flexible Service Response	Social Support
Allied Health – Podiatry	Expand Koori Allied Health Service
Fixed Term Recurrent project	Service Development for ATSI clients at risk of homelessness

(NB. Many of these service needs have been identified as incorporating cross regional issues)

Priority 2.3 – People on low incomes at risk of homelessness

A. Issues & Data

- Data supplied by the Office of Housing 2002 indicates some growth in the insecure housing population in Hume (1.17%) and Moreland (0.5%). Decreases in the insecure housing population is shown in all other LGAs: Yarra (-5.07%), Darebin (-2.43%), Whittlesea (-2.42%) experiencing the most significant changes. The Region is seeking to more accurately quantify eligible populations by LGA to assist with service planning for this target group.
- Younger adults with disabilities at risk of homelessness were identified by providers as a significant target group requiring additional resources. Case management was highlighted as the most appropriate service model and greatest need within the sector.
- Providers also raised the issue of appropriate training and staff development for mainstream HACC workers to improve the accessibility of mainstream services to this client group.

B. Key Strategic Themes

1. Case Management for HACC eligible clients with complex needs, particularly younger people with disabilities.
2. Outreach support services – Allied Health and Social Support
3. Training and Development for Mainstream HACC Workers in relation to delivering services to this target group.

OUTCOMES HOMELESSNESS CONSULTATION		
Activity	Service Issue	Regional
Flexible Service Response	Case management-complex needs clients (young people with disabilities under 60) Meals project.	Regional (Hume, Yarra & Moreland)
Allied Health	Podiatry, physiotherapy (outreach service model)	Regional (Hume, Yarra & Moreland)
Social Support	Recreation-respite holidays, day groups, SRS clients.	Regional (Hume, Yarra & Moreland)
Service System Resourcing	Staff development for mainstream workers	Regional (Hume, Yarra & Moreland)

4. Summary of Northern Metropolitan Regional Priorities*:

Activity (unit-priced)	Catchment	Victorian Priority and Target Group*	Indicative Hours of Service
Personal Care	Whittlesea, Darebin, Banyule, Moreland	P1 – Demand	523 553 550 624
	Darebin, Moreland,	P2.1 – Italian, Greek	237 268
Home Care	Darebin Whittlesea Hume Moreland Nillimbuk Banyule	P1 - Demand	748 710 776 847 503 838
	Darebin, Moreland,	P2.1 – Italian & Greek	320 363
Property Maintenance	Hume	P1 - Demand	264
Linkages	Darebin, Whittlesea, Hume, Yarra, Banyule	P1 - Demand	4 4 3 1 3
	Darebin – OT; Banyule, Hume Moreland – OT;Physio;Podty Yarra Whittlesea Nillimbuk	P1 - Demand	293 214 213 333 143 195 171
Allied Health	Darebin Pod/Physio - Hume, Moreland, Yarra	P2.3 – SRS/Homeless	55 45 71 18
	Podiatry – Darebin Podiatry – Yarra Podiatry – Moreland	P2.2 – Koori	118 34 298
Nursing	All LGA's	P1 – Demand (complex needs clients)	680
Respite Home & Community	Hume, Whittlesea, Yarra, Banyule	P1 - Demand	406 1075 620 1000
	Darebin Yarra Whittlesea Hume Moreland Nillimbuk Banyule	P2.1 – CALD	323 93 214 235 366 56 199
Respite Overnight	Darebin		159
Volunteer Coordination	Nillimbuk Transport – Darebin Yarra Whittlesea Hume Moreland Nillimbuk Banyule	P1 – Demand (particularly younger adults with disabilities)	79 231 66 153 167 261 185 142

Activity (unit-priced)	Catchment	Victorian Priority and Target Group*	Indicative Hours of Service
	Darebin	P2.1 - CALD	352
	Yarra		100
	Whittlesea		234
	Hume		256
	Moreland		399
	Nillimbuk		60
	Banyule		217
	Darebin	P2.2 - Koori	170
	Yarra		49
	Hume		122
	Moreland		305
Planned Activity Group - Core	Darebin	P1 – Demand (specifically younger adults with disabilities & older men)	652
	Yarra		595
	Whittlesea		433
	Hume		474
	Moreland		739
	Nillimbuk		766
	Banyule		1024
	Darebin	P2.1 – CALD	822
	Yarra		235
	Whittlesea		546
	Hume		597
	Moreland		931
	Nillimbuk		142
	Banyule		507
Darebin	P2.2 – Koori (with disabilities)	495	
Yarra		142	
Whittlesea		17	
Hume		360	
Moreland		875	
Darebin	P2.3 – SRS/Homeless	782	
Yarra		258	
Hume		655	
Moreland		1021	
Planned Activity Group - High	Darebin	P1 – Demand (complex needs: ABI, dementia, neurological; older men)	560
	Hume		407
	Moreland		633
	Darebin	P2.1 – CALD	379
	Yarra		109
	Whittlesea		252
	Hume		273
	Moreland		430
	Nillimbuk		65
	Banyule		234
Activity (block-funded)	Catchment	Victorian Priority & Target Group	Indicative Funding
Assessment & Care Management	Darebin	P1 - Demand	22,059.57
	Whittlesea		14,689.72
	Hume		16,115.19
	Moreland		25,038
	Banyule		13,684.94
	Darebin	P2.1 – Italian, Greek	17,028.01
	Whittlesea		11,311.71
	Hume		12,367.10
Moreland	19,293.19		
Service System Resourcing	Support to smaller, emerging communities	P2.1 – CALD	35,038
	Cultural Planning Support		40,000
	Staff development & training	P2.2 – Koori	13,733.69

Activity (unit-priced)	Catchment	Victorian Priority and Target Group*	Indicative Hours of Service
	Mainstream agency staff development & training	P2.3 – SRS/Homeless	9,334.00
Flexible Service Response	Regional	P2.2 - Koori	13,733.69
	Hume	P2.3 – SRS/Homeless	20,352.00
	Moreland Yarra	(younger people with disabilities; meals & allied health projects)	34,314.74 9,827.76

**Legend to Regional Priorities Table*

P1. Expansion of Home and Community Care (HACC) Program services to meet demand.

P2. Improving access to services for, and better meeting the needs of, special needs groups in the community:

P2.1 CALD - Culturally and Linguistically Diverse communities

P2.2 Koori – People from an Aboriginal background

P2.3 SRS/Homeless - People who are homeless, including those living in unsuitable or insecure accommodation, or people on low incomes living in Supported Residential Services.

Additional Notes:

Priority given to listed LGAs. LGAs are not in preference order. Information derived from statistical, planning information and NMR HACC consultations.

5. Estimated Expansion Of One-Off Minor Capital Funds

One off funds available through the funding round will be used to improve the capacity of agencies and improve sustainability so that services can continue to be delivered with maximum quality and efficiency.

- Information Technology** infrastructure, including software and hardware upgrades.
- Transport** – Vehicle replacements will be funded as a higher priority than purchase of new vehicles unless the new vehicle is required to support expansion of an existing service or establishment of a new service recurrently funded through the growth funding round.
- Equipment** required to meet OH&S guidelines.

	Target Group	Victorian Priority
Information technology equipment, to enable HACC providers to achieve a basic level of computerised information management in order to participate in the electronic collection and transmission of the HACC MDS/Quarterly report. Priority will be given to agencies previously without basic systems. Examples: computers, HACC client management software, and hardware or software for Internet and email access. (NB: If an agency can electronically collect and transmit the HACC MDS, it will essentially have the capacity to implement the INI templates.)	All HACC	P1 – Demand P2 – Special Needs Groups
Vehicle replacement to support expansion of HACC services. Vehicle purchase to support 2002/2003 recurrently funded projects.	All – emphasis on Special Needs Groups & PAG's	P1 – Demand P2 – Special Needs Groups
Equipment to meet occupational health and safety issues for HACC workers and allied health needs for HACC clients.	All HACC. Emphasis on Day	P1 - Demand

	Groups and Allied Health	
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6. Estimated Service Development One-Off Funds

1. HACC eligible Koori clients at risk of homelessness

This particular target group was highlighted during the Koori/ATSI consultation as having particular needs that could not always be adequately met by existing service structures within the region's Koori specific agencies. Potential exists for a collaborative project in partnership with a Koori agency to undertake a needs analysis and service model development for this particular HACC client group.

Description	Target Group	Victorian Priority
Service Development: Improve access to HACC services for Koori clients at risk of homelessness.	Koori clients at risk of homelessness	P2.1 Koori P2.3 SRS/Homeless