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| Clinical staff qualifications and crew mix |
| Non-Emergency Patient Transport (NEPT) Sector |
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# Introduction

This guidance sheet supplements the *Non-Emergency Patient Transport Clinical Practice Protocols 2024* (the CPPs)and mandates base qualification levels of Non-Emergency Patient Transport (NEPT) crew members.

# Qualifications

NEPT providers can engage staff with varying clinical expertise divided into different crew member levels. The scope of practice of these crew members is contained within the CPPs.

Table 1: NEPT crew member qualifications

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| Crew-member title | Base qualification |
| Patient Transport Officer (PTO) | HLT31120 Certificate III Non-Emergency Patient Transport (or equivalent) |
| (Endorsed) Enrolled Nurse (EN/EEN) | HLT54121 Diploma of Nursing (or equivalent) |
| Ambulance Transport Attendant (ATA) | HLT51020 Diploma of Emergency Health Care (or equivalent) |
| Registered Nurse 1 (RN1) | Bachelor of Nursing |
| Registered Nurse Critical Care (CCRN) | Bachelor of Nursing and post-graduate certificate and experience in a critical care area |

# Crew-mix requirements

The Non-Emergency Patient Transport Regulations 2016 (the regulations) require NEPT providers to ensure that whenever a low, medium, or high acuity patient is transported there are two crew members crewing the vehicle and that a suitably qualified and competent crew member travels in the patient compartment.

Regardless of the acuity, the minimum requirement to be a crew member operating a NEPT vehicle is a PTO. Patient acuity will dictate the qualification of the crew member travelling in the patient compartment and is detailed in **table 2.**

**Table 2: NEPT crew-mix requirements**

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| Acuity | Minimum crew member required to travel in patient compartment |
| Low | PTO |
| Medium | ATA (unplanned ambulance or interfacility transport)  EN/EEN (interfacility transport or if trained and endorsed unplanned ambulance)  RN1 (interfacility transport or if trained and endorsed unplanned ambulance) |
| High | CCRN |

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