

Extended mental health treatment setting quarterly KPI report July – September 2024

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| Residential (CCU) 2024–25 Q1 | | Beds per  10,000 population | Bed occupancy (incl leave) | Leave days per occupied bed days | Average duration of treatment to date (days) | Consumers concurrently on a CTO | HoNOS compliance | Average HoNOS at episode start | BASIS32  offered | BASIS32 completed |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Alfred Health | Inner South East (The Alfred) | 0.6 | 94% | 0% | 341.2 | 43% | 88% | 11.6 | 82% | 55% |
| Austin Health | North East (Austin) | 2.6 | 86% | 20% | 394.4 | 17% | 95% | 6.5 | 67% | 67% |
| Eastern Health | Eastern AOA AMHWS (Box Hill) | 0.8 | 81% | 0% | 180.3 | 19% | 88% | 15.0 | 55% | 41% |
| Eastern AOA AMHWS (Maroondah) | 0.6 | 91% | 0% | 439.8 | 17% | 70% | 19.2 | 41% | 38% |
| TOTAL | 0.7 | 86% | 0% | 310.0 | 18% | 79% | 16.8 | 48% | 40% |
| Melbourne Health | Inner West (RMH) | 0.7 | 93% | 12% | 648.3 | 32% | 100% | 9.5 | 92% | 71% |
| Monash Health | Casey | 0.4 | 89% | 0% | 205.0 | 10% | 100% | 14.5 | 0% | 0% |
| Dandenong | 0.8 | 82% | 0% | 419.4 | 17% | 100% | 20.0 | 80% | 35% |
| Middle South (Monash Adult) | 0.9 | 78% | 0% | 182.0 | 21% | 100% | 18.4 | 72% | 62% |
| TOTAL | 0.7 | 82% | 0% | 272.0 | 17% | 100% | 17.8 | 65% | 44% |
| Northern Health | North West (Broadmeadows) | 0.7 | 87% | 10% | 347.2 | 5% | 90% | 20.0 | 85% | 75% |
| Northern | 0.7 | 94% | 18% | 667.3 | 21% | 85% | 24.5 | 81% | 70% |
| TOTAL | 0.7 | 91% | 14% | 530.1 | 14% | 87% | 23.6 | 83% | 72% |
| Peninsula Health | Peninsula | 1.1 | 73% | 7% | 558.9 | 42% | 86% | 17.3 | 71% | 55% |
| St Vincent's Hospital | Inner East (St Vincent's) | 1.0 | 73% | 6% | 350.7 | 21% | 89% | 20.0 | 81% | 73% |
| Mercy Health | South West (Werribee) | 0.6 | 91% | 0% | 545.8 | 30% | 97% | 8.8 | 91% | 85% |
| Western Health | Mid West (Sunshine) | 0.7 | 91% | 9% | 288.2 | 36% | 100% | 18.4 | 16% | 16% |
| TOTAL METRO |  | 0.8 | 86% | 7% | 409.7 | 25% | 91% | 15.5 | 68% | 56% |
| Barwon Health | Barwon | 0.6 | 78% | 16% | 64.3 | 23% | 85% | 12.4 | 15% | 41% |
| Bendigo Health | Loddon/Southern Mallee | 0.7 | 77% | 0% | 78.2 | 24% | 86% | 11.1 | 80% | 80% |
| Goulburn Valley Health | Goulburn & Southern | 1.0 | 89% | 0% | 344.9 | 10% | 63% | 17.0 | 38% | 38% |
| Latrobe Regional | Gippsland | 0.9 | 93% | 6% | 91.5 | 31% | 100% | 12.7 | 82% | 55% |
| Albury Wodonga Health | North East & Border | 3.1 | 94% | 2% | 1,250.0 | 0% | 61% | 12.0 | 56% | 47% |
| TOTAL RURAL |  | 0.9 | 79% | 4% | 461.1 | 17% | 81% | 12.3 | 57% | 53% |
| TOTAL STATEWIDE |  | 0.8 | 84% | 6% | 423.1 | 23% | 88% | 14.5 | 65% | 55% |

| Extended care 2024–25 Q1 | | Bed occupancy (incl leave) | Leave days per occupied bed days | Average duration of treatment to date (days) | Seclusions per 1,000 bed days | HoNOS compliance | Average HoNOS at episode start | BASIS32  offered | BASIS32 completed |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Austin Health | North East (Austin) | 79% | 3% | 617.2 | 2.8 | 92% | 17.5 | 73% | 0% |
| Monash Health | Dandenong | 98% | 4% | 539.2 | 0.2 | 94% | 23.1 | 92% | 6% |
| Western Health | Mid West (Sunshine) | 92% | 8% | 1,255.1 | 0.0 | 97% | 23.6 | 55% | 23% |
| TOTAL METRO |  | 92% | 5% | 744.5 | 0.7 | 94% | 21.1 | 78% | 8% |
| Bendigo Health | Loddon/Southern Mallee | 98% | 3% | 102.7 | 2.3 | 96% | 19.6 |  |  |
| Grampians Health | Grampians | 90% | 8% | 160.0 | 1.1 | 92% | 19.3 | 67% | 0% |
| Latrobe Regional | Gippsland | 53% | 0% | 38.0 | 0.0 | 93% | 13.0 | 87% | 0% |
| TOTAL RURAL |  | 88% | 4% | 107.6 | 1.7 | 95% | 18.4 | 74% | 0% |
| TOTAL STATEWIDE |  | 91% | 5% | 509.3 | 1.0 | 94% | 19.5 | 78% | 6% |

| Metropolitan PARC 2024–25 Q1 | | | Bed occupancy (incl leave) | Average length of stay (days) | Leave days per occupied bed days | Average duration of treatment to date (days) | Separations followed by an acute admission | Consumers concurrently on a CTO | HoNOS compliance | Average HoNOS at episode start |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Alfred Health | Inner South East (The Alfred) \*\* | Alfred PARC | 34% | 15.7 | 0% | 15.2 | 0% | 22% | 100% | 11.5 |
| Austin Health | North East (Austin) | Austin PARC | 71% | 15.6 | 13% | 14.8 | 2% | 6% | 99% | 13.6 |
| Statewide Child & Family Centre | 29% | 15.7 | 25% | 14.5 | 0% | 0% | 45% | 14.1 |
| Total | 47% | 15.6 | 17% | 14.7 | 2% | 4% | 80% | 13.7 |
| Eastern Health | Eastern AOA AMHWS (Box Hill) | Linwood House PARC | 70% | 14.5 | 0% | 15.2 | 3% | 16% | 100% | 13.7 |
| Eastern AOA AMHWS (Maroondah) | Maroondah PARC | 69% | 14.5 | 0% | 13.6 | 7% | 9% | 97% | 16.7 |
| TOTAL |  | 70% | 14.5 | 0% | 14.3 | 5% | 12% | 98% | 15.4 |
| Melbourne Health | Inner West (RMH) | Arion PARC | 84% | 32.9 | 3% | 160.9 | 5% | 41% | 100% | 15.8 |
| Orygen National | ON-Recovery YPARC (16-17) | 28% | 10.5 | 25% | 12.6 | 21% | 6% | 96% | 14.4 |
| ON-Recovery YPARC (18+) | 75% | 15.6 | 24% | 15.8 | 5% | 4% | 99% | 13.0 |
| Total | 61% | 14.7 | 24% | 15.1 | 8% | 5% | 99% | 13.2 |
| TOTAL |  | 69% | 19.0 | 15% | 54.5 | 7% | 15% | 99% | 13.8 |
| Monash Health | Casey \*\* | Casey Adult PARC | 96% | 18.0 | 0% | 17.1 | 0% | 5% | 99% | 14.8 |
| Casey Extended PARC | 90% | 141.1 | 0% | 122.6 | 33% | 33% | 98% | 15.0 |
| Total | 93% | 27.0 | 0% | 36.8 | 3% | 11% | 99% | 14.8 |
| Dandenong | Dandenong Youth PARC\* | 69% | 12.9 | 0% | 12.4 | 4% | 5% | 85% | 11.8 |
| Springvale Women's PARC | 46% | 11.4 | 0% | 10.3 | 11% | 2% | 100% | 14.1 |
| Total | 58% | 12.3 | 0% | 11.5 | 7% | 4% | 91% | 12.9 |
| Middle South (Monash Adult) \*\* | Clayton PARC | 88% | 23.9 | 0% | 20.0 | 14% | 11% | 100% | 12.8 |
| TOTAL |  | 79% | 19.3 | 0% | 22.0 | 7% | 8% | 96% | 13.5 |
| Northern Health | North West (Broadmeadows) | Broadmeadows PARC | 83% | 23.2 | 4% | 21.4 | 3% | 2% | 100% | 14.6 |
| Northern \*\* | Northern PARC | 88% | 16.9 | 0% | 16.1 | 8% | 9% | 100% | 18.2 |
| TOTAL |  | 86% | 19.6 | 2% | 18.4 | 6% | 6% | 100% | 16.6 |
| Peninsula Health | Peninsula \*\* | Peninsula PARC, Adult \*\* | 82% | 18.7 | 14% | 17.9 | 2% | 2% | 100% | 13.9 |
| Peninsula PARC, Youth (16-17) | 50% | 12.8 | 20% | 11.7 | 0% | 0% | 100% | 14.3 |
| Peninsula PARC, Youth (18-25) | 28% | 14.1 | 16% | 13.4 | 5% | 4% | 100% | 13.6 |
| St Vincent's Hospital | Inner East (St Vincent's) \*\* | St Vincent's PARC | 80% | 16.9 | 13% | 16.7 | 0% | 13% | 97% | 16.4 |
| Mercy Health | South West (Werribee) \*\* | Werribee PARC | 76% | 24.9 | 0% | 23.7 | 17% | 27% | 98% | 7.5 |
| Western Health | Mid West (Sunshine) \*\* | Mid West PARC | 53% | 17.9 | 0% | 17.2 | 0% | 6% | 100% | 9.4 |
| MW - YANNA YANNA WPARC | 53% | 18.3 | 0% | 20.7 | 11% | 6% | 100% | 15.7 |
| Total | 53% | 18.1 | 0% | 19.0 | 6% | 6% | 100% | 12.6 |
| TOTAL METRO |  |  | 66% | 18.1 | 6% | 23.0 | 6% | 9% | 96% | 14.0 |
| TOTAL STATEWIDE | |  | 69% | 17.4 | 5% | 21.4 | 7% | 8% | 93% | 13.5 |

| Rural PARC 2024–25 Q1 | | | Bed occupancy (incl leave) | Average length of stay (days) | Leave days per occupied bed days | Average duration of treatment to date (days) | Separations followed by an acute admission | Consumers concurrently on a CTO | HoNOS compliance | Average HoNOS at episode start |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Barwon Health | Barwon | Barwon PARC | 87% | 18.5 | 11% | 15.8 | 9% | 0% | 94% | 14.6 |
| Bendigo Health | Loddon/Southern Mallee | Bendigo PARC | 82% | 14.1 | 0% | 13.7 | 5% | 6% | 95% | 13.5 |
| Bendigo Youth PARC\* | 61% | 15.2 | 0% | 16.1 | 10% | 2% | 95% | 12.3 |
| Total | 71% | 14.5 | 0% | 14.6 | 7% | 5% | 95% | 13.0 |
| Goulburn Valley Health | Goulburn & Southern | PARC | 68% | 14.6 | 0% | 17.2 | 12% | 2% | 62% | 13.4 |
| Grampians Health | Grampians \*\* | PARC, Adult | 83% | 13.6 | 6% | 19.4 | 7% | 8% | 95% | 8.1 |
| Latrobe Regional | Gippsland | PARCS - Prevention / Recovery Care Service | 74% | 23.6 | 11% | 20.1 | 3% | 0% | 52% | 11.8 |
| Mildura Base Hospital | Northern Mallee | PARC | 66% | 16.5 | 0% | 21.6 | 13% | 13% | 100% | 9.1 |
| Albury Wodonga Health | North East & Border | Jarrah Retreat PARC | 88% | 16.6 | 8% | 15.7 | 8% | 2% | 91% | 17.9 |
| South West Health | South West Health Care | PARC Inpat | 66% | 22.4 | 0% | 28.2 | 9% | 13% | 86% | 11.1 |
| TOTAL RURAL |  |  | 74% | 16.2 | 4% | 18.2 | 8% | 5% | 87% | 12.4 |
| TOTAL STATEWIDE |  |  | 69% | 17.4 | 5% | 21.4 | 7% | 8% | 93% | 13.5 |

# Indicator descriptions and notes

\*Youth PARC HoNOS KPIs reflect the scale applicable to the outcome measurement setting their subcentre was set up with (e.g. Dandenong Youth PARC is set up with an adult outcome measurement setting, so rates displayed here include HoNOS entries and exclude any HoNOSCA entries. Peninsula Youth PARC (16-17) subcentre is set up with a CAMHS outcome measurement setting, so rates displayed here include only HoNOSCA entries).

\*\* PARC Clinical Uplift

‡ Orygen National operate the Youth PARC facility at Parkville. Data for the Parkville site is presented under Melbourne Health due to interim data collection arrangements involving Orygen National's use of Melbourne Health's client management interface (CMI).

| Setting | KPI | Description | Target | Notes |
| --- | --- | --- | --- | --- |
| Residential (CCU) | Beds per 10,000 population | Number of funded residential community care unit (CCU) beds per 10,000 population aged 18 to 64 years in the area mental health service. |  | Population estimates are based on Victoria in Future 2019. |
|  | Bed occupancy (incl leave) | Rate of occupied bed hours (including leave) per funded bed hours within residential community care units (CCU). |  |  |
|  | Leave days per occupied bed days | Rate of leave days per occupied bed days within a residential unit. |  | Measure can provide context around whether high levels of leave could be managed in a less restrictive environment. |
|  | Average duration of treatment to date (days) | Average duration of care to date (days) within a residential unit, including leave. |  | This measure reports the actual length of care for services and is not dependant on separations or admission events. |
|  | Consumers concurrently on a CTO | Percentage of open residential episodes where the consumer was concurrently on a Community Treatment Order (CTO). |  | Measure counts distinct episodes and not distinct consumers (a consumer may have more than 1 episode open during the reference period). |
|  | HoNOS compliance | Percentage of required collection events in a residential unit where a HoNOS outcome measurement scale (HNSADL/HoNOS65) was completed, excluding invalid HoNOS scores (more than two items rated as '9'). | 85.0% | Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution. |
|  | Average HoNOS at episode start | Average HoNOS total score (HNSADL/HoNOS65) collected on residential episode start, excluding invalid HoNOS scores (more than two items rated as '9'). |  | Measure reports symptom severity at episode commencement. Dates used in measure calculation are based on HoNOS completion date. Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution. |
|  | BASIS32 offered | Percentage of collection occasions in a residential setting where clinicians offered a relevant consumer self-assessment measurement scale (BASIS-32). |  | Measure can be an indicator of services that actively seek consumer feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution. |
|  | BASIS32 completed | Percentage of collection occasions in a residential setting where consumers completed a relevant consumer self-assessment measurement scale (BASIS-32). |  | Measure can be an indicator of services that actively seek consumer feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution. |
| PARC | Bed occupancy (incl leave) | Rate of occupied bed hours (including leave) per funded bed hours within prevention and recovery care (PARC) units. |  |  |
|  | Average length of stay (days) | Average length of stay (days) of separations from prevention and recovery care (PARC) units, excluding separations where the consumer was subsequently admitted to an acute inpatient unit. |  |  |
|  | Leave days per occupied bed days | Rate of leave days per occupied bed days within a prevention and recovery care (PARC) unit. |  | Measure can provide context around whether high levels of leave could be managed in a less restrictive environment. |
|  | Average duration of treatment to date (days) | Average duration of care to date (days) within a prevention and recovery care (PARC) unit, including leave. |  | This measure reports the actual length of care for services and is not dependant on separations or admission events. |
|  | Separations followed by an acute admission | Percentage of separations from a prevention and recovery care (PARC) unit during the reference period where the consumer was readmitted (planned or unplanned) to any inpatient unit within 7 days of separation. |  |  |
|  | Consumers concurrently on a CTO | Percentage of open prevention and recovery care (PARC) episodes where the consumer was concurrently on a Community Treatment Order (CTO). |  | Measure counts distinct episodes and not distinct consumers (a consumer may have more than 1 episode open during the reference period). |
|  | HoNOS compliance | Percentage of required collection events in a prevention and recovery care (PARC) unit where a HoNOS outcome measurement scale (HNSADL) was completed, excluding invalid HoNOS scores (more than two items rated as '9'). | 85.0% | Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution. |
|  | Average HoNOS at episode start | Average HoNOS total score (HNSADL) collected on prevention and recovery care (PARC) episode start, excluding invalid scores (more than two items rated as '9'). |  | Measure reports symptom severity at episode commencement. Dates used in measure calculation are based on HoNOS completion date. Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution. |
| Extended Care | Bed occupancy (incl leave) | Rate of occupied bed hours (including leave) per funded bed hours within secure extended care units (SECU). |  |  |
|  | Leave days per occupied bed days | Rate of leave days per occupied bed days within a secure extended care unit (SECU). |  | Measure can provide context around whether high levels of leave could be managed in a less restrictive environment. |
|  | Average duration of treatment to date (days) | Average duration of care to date (days) within a secure extended care unit (SECU), including leave. |  | This measure reports the actual length of care for services and is not dependant on separations or admission events. |
|  | Seclusions per 1,000 bed days | Rate of ended seclusion episodes per 1,000 occupied bed days within secure extended care units (SECU), excluding leave, same day stays and units without a seclusion room. | 8.0 | Calculation of bed days involves converting minutes into days. |
|  | HoNOS compliance | Percentage of required collection events in a secure extended care unit (SECU) where a HoNOS outcome measurement scale (HNSADL) was completed, excluding invalid HoNOS scores (more than two items rated as '9'). | 85.0% | Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution. |
|  | Average HoNOS at episode start | Average HoNOS total score (HNSADL) collected on secure extended care unit (SECU) episode start, excluding invalid scores (more than two items rated as '9'). |  | Measure reports symptom severity at episode commencement. Dates used in measure calculation are based on HoNOS completion date. Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution. |
|  | BASIS32 offered | Percentage of collection occasions in a secure extended care unit (SECU) where clinicians offered a relevant consumer self-assessment measurement scale (BASIS-32). |  | Measure can be an indicator of services that actively seek consumer feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution. |
|  | BASIS32 completed | Percentage of collection occasions in a secure extended care unit (SECU) where consumers completed a relevant consumer self-assessment measurement scale (BASIS-32). |  | Measure can be an indicator of services that actively seek consumer feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Results during 2011, 2012, 2016, 2017 and from November 2020 to November 2021 were affected by industrial activity and should be interpreted with caution. |

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