

Mental health community service hours

July – September 2024

| Health service | 2024–25 Q1 result | Financial year to date (FYTD) result | 2024–25target | FYTD target | FYTD result as a percentage of 2024–25 target |
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| Alfred Health | 33,936 | 33,936 | 139,315 | 25% | 24% |
| Austin Health | 22,517 | 22,517 | 87,901 | 25% | 26% |
| Eastern Health | 59,744 | 59,744 | 239,691 | 25% | 25% |
| Melbourne Health | 41,075 | 41,075 | 169,416 | 25% | 24% |
| Monash Health | 67,456 | 67,456 | 282,294 | 25% | 24% |
| Northern Health | 56,430 | 56,430 | 190,454 | 25% | 30% |
| Peninsula Health | 21,263 | 21,263 | 99,759 | 25% | 21% |
| St Vincent's Hospital | 21,598 | 21,598 | 84,915 | 25% | 25% |
| Mercy Health | 21,109 | 21,109 | 91,461 | 25% | 23% |
| Royal Children's | 10,297 | 10,297 | 49,656 | 25% | 21% |
| VIFMH (Forensicare) | 5,952 | 5,952 | 26,083 | 25% | 23% |
| Western Health | 17,624 | 17,624 | 77,278 | 25% | 23% |
| Barwon Health | 27,379 | 27,379 | 113,970 | 25% | 24% |
| Bendigo Health | 24,705 | 24,705 | 98,863 | 25% | 25% |
| Goulburn Valley Health | 12,179 | 12,179 | 55,083 | 25% | 22% |
| Grampians Health | 17,263 | 17,263 | 77,344 | 25% | 22% |
| Latrobe Regional | 17,635 | 17,635 | 90,716 | 25% | 19% |
| Mildura Base Hospital | 9,465 | 9,465 | 34,133 | 25% | 28% |
| Albury Wodonga Health | 9,412 | 9,412 | 45,891 | 25% | 21% |
| South West Health | 11,860 | 11,860 | 43,375 | 25% | 27% |
| TOTAL STATEWIDE | 508,899 | 508,899 | 2,097,598 | 25% | 24% |

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| --- | --- |
| Red | FTYD result is >5% below FYTD target |
| Green | FYTD result is >5% above FYTD target |

KPI Definition - Number of service hours, by sector, excluding (a) Bouverie Centre, Albury contacts, (b) contacts reported against inpatient or residential program types and (c) block funded and PHN commissioned programs.

Service hours are defined as contact hours adjusted for group session contacts. For group session contacts, contact duration is multiplied by the number of healthcare professionals present, and divided by the number of consumers involved.

Statewide mental health ambulatory targets include the Victorian Institute of Forensic Mental Health (Forensicare) and exclude Albury New South Wales activity within Albury Wodonga Health.

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