

Mental health community service hours

October – December 2020

| Health service | 2020-21 Q2  result | Financial year  to date (FYTD)  result | 2020-21  target | FYTD  target | FYTD result as a percentage of  2020-21 target |
| --- | --- | --- | --- | --- | --- |
| Alfred Health | 23,505 | 48,240 | 96,507 | 50% | 50% |
| Austin Health | 13,039 | 26,793 | 64,950 | 50% | 41% |
| Eastern Health | 38,586 | 86,217 | 174,912 | 50% | 49% |
| Melbourne Health | 63,459 | 142,083 | 284,188 | 50% | 50% |
| Monash Health | 53,053 | 109,440 | 206,580 | 50% | 53% |
| Peninsula Health | 12,879 | 24,865 | 64,683 | 50% | 38% |
| St Vincent's Hospital | 15,120 | 33,628 | 74,385 | 50% | 45% |
| Mercy Health | 14,581 | 33,643 | 70,121 | 50% | 48% |
| Royal Children's | 7,300 | 15,600 | 39,280 | 50% | 40% |
| Ballarat Health | 13,711 | 29,604 | 67,301 | 50% | 44% |
| Barwon Health | 15,897 | 35,089 | 76,497 | 50% | 46% |
| Bendigo Health | 15,353 | 36,464 | 76,327 | 50% | 48% |
| Goulburn Valley Health | 7,417 | 18,656 | 44,806 | 50% | 42% |
| Latrobe Regional | 14,827 | 32,120 | 76,062 | 50% | 42% |
| Mildura Base Hospital | 5,921 | 12,923 | 28,664 | 50% | 45% |
| Albury Wodonga Health | 9,684 | 20,331 | 39,343 | 50% | 52% |
| South West Health | 8,432 | 17,841 | 37,119 | 50% | 48% |
| **TOTAL STATEWIDE** | 332,763 | 723,535 | 1,521,725 | 50% | 48% |

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| --- | --- |
| Red | FTYD result is >5% below FYTD target |
| Green | FYTD result is >5% above FYTD target |

Measure definition - Number of service hours, by sector, excluding (a) Bouverie Centre, Albury and Forensicare contacts and (b) contacts reported against inpatient or residential program types.   
Results include type 'A' and 'E' registered, type 'B' unregistered and type 'C' community contacts. 'Service hours' is defined as contact hours adjusted for group session contacts. For group session contacts, contact duration is multipled by the number of healthcare professionals present, and divided by the number of consumers involved.

Statewide mental health ambulatory targets within the Department of Health and Human Services' exclude both Victorian Institute of Forensic Mental Health (Forensicare) and Albury New South Wales activity within Albury Wodonga Health. Data reported from November 2020 may have been affected by protected industrial action and should be interpreted with caution.

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